

Support Overview

We pay attention to the current developments in the IT-Sector.

In this document you will find information concerning the supported servers, data bases and operating systems.

As of November 2023

Databases and Operating Systems

Support-Status:

- Full support is provided for this product.
- Limited support is available for this product. A timely update to a newer version is recommended.
- This product is no longer supported.

BabtecQ R7 / Support-Status – Databases				
Databases	As of October 2023	As of April 2024	As of October 2024	Information by the software manufacturer
Microsoft SQL Server 2022				Mainstream Support End: January 2028 Extended Support End: January 2033
Microsoft SQL Server 2019				Mainstream Support End: February 2025 Extended Support End: January 2030
Microsoft SQL Server 2017				Mainstream Support End: October 2022 Extended Support End: October 2027
Microsoft SQL Server 2016				Mainstream Support End: July 2021 Extended Support End: July 2026
Microsoft SQL Server 2014				Mainstream Support End: July 2019 Extended Support End: July 2024
Microsoft SQL Server 2012				Mainstream Support End: July 2017 Extended Support End: July 2022
Oracle 19c				Premier Support End: April 2024 Extended Support End: April 2027
Oracle 18c				Premier Support End: June 2021 Extended Support not available
Oracle 12c Release 2				Premier Support End: November 2020 Extended Support not available
Oracle 12c Release 1				Premier Support End: July 2018 Extended Support End: July 2022

BabtecQ R7 / Support-Status – Operating Systems				
Operating System	As of October 2023	As of April 2024	As of October 2024	Information by the software manufacturer
Windows Server 2022				Mainstream Support End: October 2026 Extended Support End: October 2031
Windows Server 2019				Mainstream Support End: January 2024 Extended Support End: January 2029
Windows Server 2016				Mainstream Support End: January 2022 Extended Support End: January 2027
Windows Server 2012 and R2				Mainstream Support End: October 2018 Extended Support End: October 2023
Windows 11				Active support in accordance with Microsoft's Modern Lifecycle Policy
Windows 10				Extended Support End: October 2025 for at least one Semi-Annual Channel
Windows 8.1				Mainstream Support End: January 2018 Extended Support End: January 2023

Please note: The support provided is based on the conditions defined in the support agreement of the software manufacturer. The limited support can entail additional cost due to the software manufacturer.

BabtecQ Versions

Support-Status:

- Support is provided for this version of the Babtec software. Service packs are provided for the current release when major bugs are reported.
- This version of the Babtec software is no longer maintained. Updating to the current version is recommended, in order to ensure that the software can be supported.

Support-Status of BabtecQ				
Babtec.Q Release / Version	Released on	As of October 2023	As of April 2024	As of October 2024
BabtecQ R7 / 7.9	November 2023			
BabtecQ R7 / 7.8	May 2023			
BabtecQ R7 / 7.7	December 2022			
BabtecQ R7 / 7.6	May 2022			
BabtecQ R7 / 7.5 and older	November 2021			

BabtecQ Functions

Support-Status:

- Full support is provided for this product.
- Limited support is available for this product. A timely update to a newer version is recommended.
- This product is no longer supported.

Support-Status of Q.Reporter				
Q.Reporter Version	Released on	As of October 2023	As of April 2024	As of October 2024
Q.Reporter 1.1 The download of the software was discontinued on 1 July 2020. Maintenance and support of the product ended in November 2022. Test now the 8D report in BabtecQube .				

Support-Status of infra-CONVERT				
infra-CONVERT	Released on	As of October 2023	As of April 2024	As of October 2024
CAD Integration As of BabtecQ version 7.7 (December 2022), characteristics can no longer be imported from new drawings using infra-CONVERT. Instead, you can use Babtec's own CAD integration with central management of stamped drawings and drawing dimensions to import characteristics.				