Support Overview

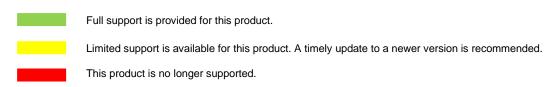
We pay attention to the current developments in the IT-Sector.

In this document you will find information concerning the supported servers, data bases and operating systems.

As of November 2023

Databases and Operating Systems

Support-Status:



BabtecQ R7 / Support-Status – Databases					
Databases	As of October 2023	As of April 2024	As of October 2024	Information by the software manufacturer	
Microsoft SQL Server 2022				Mainstream Support End: January 2028 Extended Support End: January 2033	
Microsoft SQL Server 2019				Mainstream Support End: February 2025 Extended Support End: January 2030	
Microsoft SQL Server 2017				Mainstream Support End: October 2022 Extended Support End: October 2027	
Microsoft SQL Server 2016				Mainstream Support End: July 2021 Extended Support End: July 2026	
Microsoft SQL Server 2014				Mainstream Support End: July 2019 Extended Support End: July 2024	
Microsoft SQL Server 2012				Mainstream Support End: July 2017 Extended Support End: July 2022	
Oracle 19c				Premier Support End: April 2024 Extended Support End: April 2027	
Oracle 18c				Premier Support End: June 2021 Extended Support not available	
Oracle 12c Release 2				Premier Support End: November 2020 Extended Support not available	
Oracle 12c Release 1				Premier Support End: July 2018 Extended Support End: July 2022	

BabtecQ R7 / Support-Status – Operating Systems					
Operating System	As of October 2023	As of April 2024	As of October 2024	Information by the software manufacturer	
Windows Server 2022				Mainstream Support End: October 2026 Extended Support End: October 2031	
Windows Server 2019				Mainstream Support End: January 2024 Extended Support End: January 2029	
Windows Server 2016				Mainstream Support End: January 2022 Extended Support End: January 2027	
Windows Server 2012 and R2				Mainstream Support End: October 2018 Extended Support End: October 2023	
Windows 11				Active support in accordance with Microsoft's Modern Lifecycle Policy	
Windows 10				Extended Support End: October 2025 for at least one Semi-Annual Channel	
Windows 8.1				Mainstream Support End: January 2018 Extended Support End: January 2023	

<u>Please note:</u> The support provided is based on the conditions defined in the support agreement of the software manufacturer. The limited support can entail additional cost due to the software manufacturer.

BabtecQ Versions

Support-Status:

Support is provided for this version of the Babtec software. Service packs are provided for the <u>current release</u> when major bugs are reported.

This version of the Babtec software is no longer maintained. Updating to the current version is recommended, in order to ensure that the software can be supported.

Support-Status of BabtecQ					
Babtec.Q Release / Version	Released on	As of October 2023	As of April 2024	As of October 2024	
BabtecQ R7 / 7.9	November 2023				
BabtecQ R7 / 7.8	May 2023				
BabtecQ R7 / 7.7	December 2022				
BabtecQ R7 / 7.6	May 2022				
BabtecQ R7 / 7.5 and older	November 2021				

BabtecQ Functions

Support-Status:

Full support is provided for this product.

Limited support is available for this product. A timely update to a newer version is recommended.

This product is no longer supported.

Support-Status of Q.Reporter					
Q.Reporter Version	Released on	As of October 2023	As of April 2024	As of October 2024	
Q.Reporter 1.1					
The download of the software was discontinued on 1 July 2020. Maintenance and support of the product ended in November 2022.					
Test now the 8D report in BabtecQube.					

Support-Status of infra-CONVERT					
infra-CONVERT	Released on	As of October 2023	As of April 2024	As of October 2024	
CAD Integration					
As of BabtecQ version 7.7 (December 2022), characteristics can no longer be imported from new drawings using infra-CONVERT.					
Instead, you can use Babtec's own CAD integration with central management of stamped drawings and drawing dimensions to import characteristics.					